

## **WEEKLY UPDATE**

**October 1, 2021**

Dear Residents and Families/Representatives,

Happy Friday! Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We regret to inform you, that we had a confirmed staff positive case of COVID-19 in our facility.

We are currently still allowing outdoor visits at this time. You can contact our Activities Department at 803-432-3741, in order to schedule your outdoor visit(s). Please feel free to visit your loved ones at their windows at any time. Our residents love to receive mail as well.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

Families and Friends, unfortunately our phone lines are temporarily down. We are doing everything we can to resolve this problem as quickly as possible. In the meantime, if you need to reach someone at our facility, please call the following numbers:

100 Hall – 803.427.9512

200 Hall – 803.677.0836 or 803.677.2315

300 Hall – 803.729.7822 or 803.729.7677

The main line will still be answered, as it is being forwarded to a main cell phone number. Unfortunately, we are not able to transfer calls to the units at this time. We will notify you as soon as the issues with our phones are resolved. Thank you for your understanding and patience.

If you have any questions or concerns please contact us directly at 803-432-3741.

Sincerely,

*Ashley Lloyd, LNHA, BSW, MA, MHA*  
Administrator